



**Australian Government**  
**Australian Digital Health Agency**

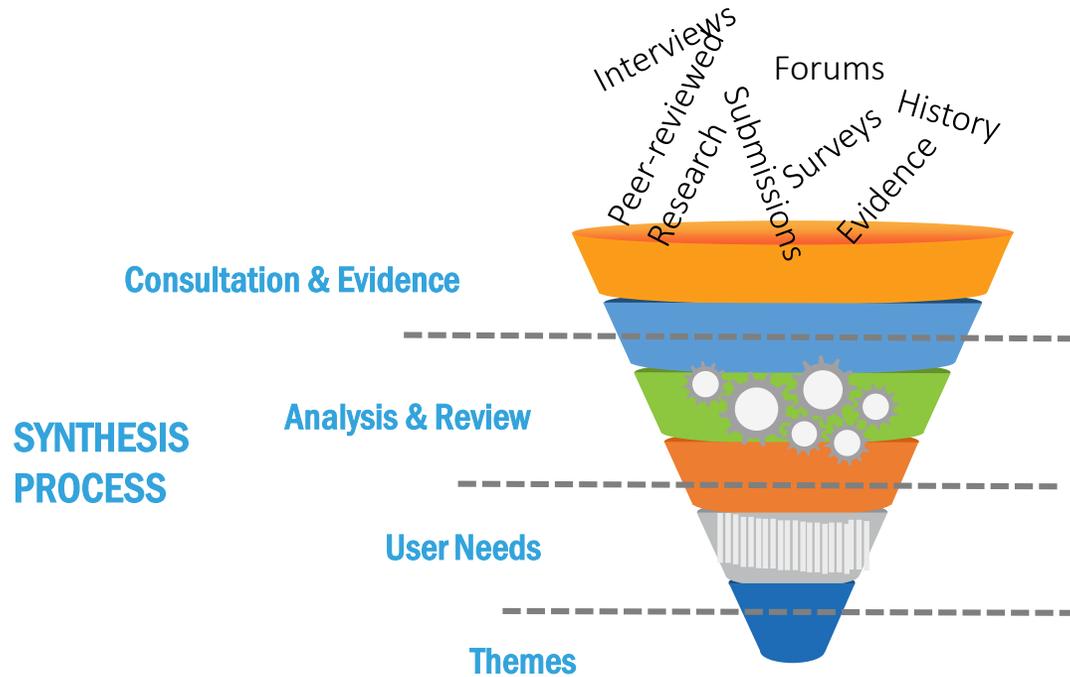
# National Digital Health Strategy

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3 May 2017

[www.digitalhealth.gov.au](http://www.digitalhealth.gov.au)

# Themes that emerged from the consultation (1 of 2)



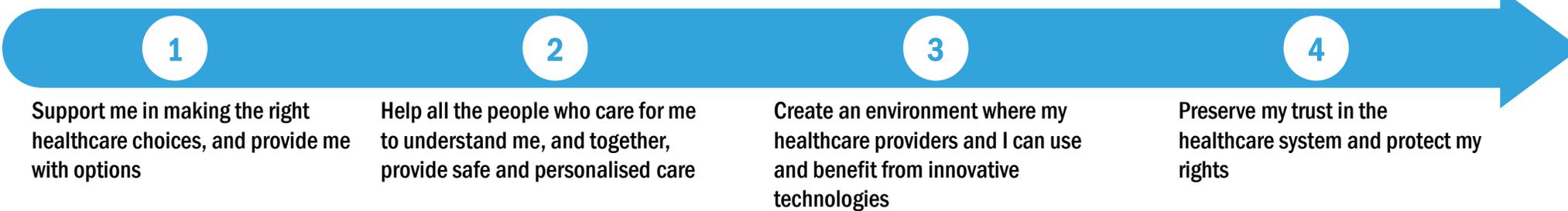
**Evidence**

We are undertaking broad scoping reviews of the international peer reviewed and grey literature, including publications from key digital health organisations, policy and media, as well as targeted interviews with digital health thought leaders

**Consultation overview**

- 3,193 attendees
- 1050 written and survey submission from general public, organisations, technology sector etc.
- 103 forums, meetings and workshops
- Interviewed thought leaders across different sectors
- Deep engagement with jurisdictions to understand their strategies and priorities

## CONSOLIDATED THEMES



- Vision
- Priority Areas
- Initiatives

# Themes that emerged from the consultation (2 of 2)



## Support me in making the right healthcare choices, and provide me with options

“[I want] better culturally diverse resources, health literacy and personalised support” – Healthcare Provider, Female, Qld

- 11.7% of people >15 years of age in rural/remote experienced difficulty accessing a doctor



## Create an environment where my healthcare providers and I can use and benefit from innovative technologies

“Our smartphones and tablets need to be an extension of access to the healthcare system and customizable to our individual needs.”

- 7% make an appointment online to see a doctor or organise a hospital appointment
- 83% complete doctor or hospital registration details online before visit
- 70% order prescription drug refills using mobile apps on your phone.
- 66% use a device that connects to a smartphone and send information to the doctor.



## Help all the people who care for me to understand me, and together, provide safe and personalised care

“It is vital that medical professionals have access to a holistic view of patient data to fully understand the client’s needs...”

- 91% of people living with dementia live in the community rely on an informal carer to support them with 22% relying solely on informal care



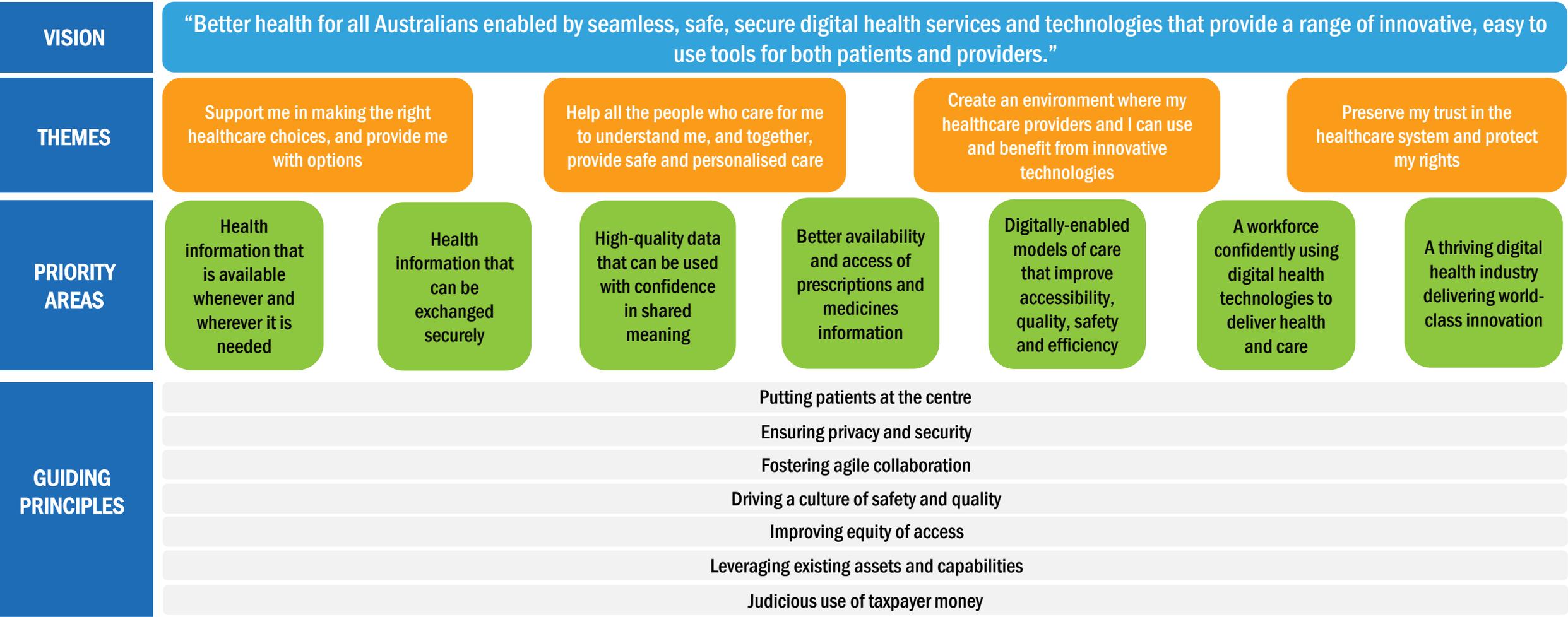
## Preserve my trust in the healthcare system and protect my rights

“I need to be confident that my information is securely held and that it is not going to be accessed by unknown people.”

- In the UK, based on a cost to the NHS of £45 per GP visit, ensuring everyone had the basic digital skills to access health information online would provide savings of around £120 million a year by 2025



# Strategy hierarchy



# Strategic priority areas

1. Health information that is available whenever and wherever it is needed	Consolidate and accelerate My Health Record to become the data rich, open access platform for health in Australia
2. Health information that can be exchanged securely	Enable health and care providers to easily find each other and securely exchange clinical information
3. High-quality data that can be used with confidence in shared meaning	Exchange of clinical information meaningfully across health and care systems through interoperability
4. Better availability and access of prescriptions and medicines information	A digitally enabled national medicines program to increase the safety and quality of medicines use
5. Digitally-enabled models of care that improve accessibility, quality, safety and efficiency	Enhancing key models of care and allowing evaluation and refinement through test bed projects, e.g. health care homes, childhood record, end of life, mental health and aged care
6. A workforce confidently using digital health technologies to deliver health and care	Support education and adoption of digital health initiatives by the broad health and care workforce
7. A thriving digital health industry delivering world-class innovation	Drive and scale innovation through enabling industry to understand, access, design and build services for consumers and those who provide health and care

